

SPECIALIZED CATEGORY TERMS & DEFECTIVE ITEM REMEDIES

I, _____, am aware that my purchase is for an item categorized as one or more of the following: Electrical/Electronic Items, Specialized Tools, or Custom Orders.

AS SUCH: Items purchased that fall into any of these categories are **STRICTLY NON-REFUNDABLE**. No Cash or Credit Card Refunds will be issued.

ORDER CANCELLATIONS PRIOR TO SHIPMENT: Any order canceled by the customer prior to shipment is subject to a 5% Administrative Order Cancellation Fee of the total transaction amount to cover non-recoverable payment processing, inventory reservation, and handling expenses.

DEFECTIVE ITEM REPORTING & REMEDIES: In the event that a damaged or defective item (failing operational intent upon arrival) is received, the customer must report the issue to ShipWreckSalvage.net LLC within 15 days of receipt to request a Return Merchandise Authorization (RMA). Once an RMA is issued, the item must be shipped/mailed within 10 days of RMA issuance with tracking provided.

Upon receipt and physical inspection, one of the following remedies may take place:

- 1. Receive written approval** and consent from ShipWreckSalvage.net LLC for item repair;
- 2. Return the item** for an exchange of the same item;
- 3. Apply funds toward the purchase of a NEW** item (where a used item was originally purchased); or
- 4. Receive merchandise store credit** (valid for 2 years from issuance date). All remedies remain subject to inspection and approval in accordance with the Master Terms & Conditions agreed to during the checkout process.

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ACCURACY OF CLAIMS & CIVIL LIABILITY FOR IMPROPER DISPUTES

By signing below, customer certifies all information provided is accurate and remains fully liable for the underlying balance. In the event of an invalid, improper, or fraudulent dispute, customer agrees to pay a \$50.00 Administrative Dispute Fee and reimburse ShipWreckSalvage.net LLC for all associated collection agency costs, court costs, and reasonable attorney's fees incurred in recovering the debt per Section 10 of our Master Terms.

ACKNOWLEDGEMENT & CONSENT

(This form functions in conjunction with the One-Time Credit Card Payment Authorization and Master Terms & Conditions)

By signing below, I certify that I have read, understood, and agree to all terms, non-refundable item conditions, cancellation fees, and civil liability provisions outlined in this agreement, as well as the Master Terms & Conditions agreed to during checkout on ShipWreckSalvage.net.

Cardholder Signature (Please use Blue Ink)

Date

Printed Cardholder Name

DIRECTIONS FOR Electric/Electronic, Custom and or Special Orders

TOP SECTION:

Enter your order#

EXAMPLE: SW-xxxx (Orders placed on this website)

EXAMPLE: CC-xxxx (Orders placed over the phone)

Enter Customer Name of the card User

(Person who is responsible for making payment)

BOTTOM SECTION:

Sign & Date at the bottom (in **BLUE** Ink)